MARITIME MEDICAL CARE
INCORPORATED

ANNUAL REPORT

TO
THE MINISTER OF HEALTH
PROVINCE OF NOVA SCOTIA

For The Year Ended
March 31, 1982

THE FOURTEENTH ANNUAL REPORT

of

MARITIME MEDICAL CARE INCORPORATED

to

THE HONOURABLE MINISTER OF HEALTH

respecting the administration of the

Nova Scotia Medical Services Insurance Plan

(M.S.I.)

Introduction

This is the 14th Annual Report of Maritime Medical Care Incorporated to the Honourable Minister of Health respecting the Corporation's performance of its duties and responsibilities as administrators of "M.S.I." (Nova Scotia Medical Services Insurance). The report covers the twelve-month period ended March 31, 1982, and includes appropriate comparative data from previous reporting periods.

Maritime Medical Care Incorporated is a private, non-profit, voluntary health plan with Head Office in Halifax, Nova Scotia. It was founded in 1948 under the provisions of Chapter 197 of the Acts of Nova Scotia. In July 1967, the Corporation entered into an agreement with the Minister of Health to participate in the design and to administer the province's proposed medical care insurance plan. The agreement also permitted the Corporation to continue as a private health plan offering supplementary programs to the general public for services not covered by the government programs. After a year and a half of planning the province's medicare plan, "M.S.I." began operations on April 1st, 1969.

Over the past 14 years as the government has expanded the M.S.I. program to include certain insured dental, optometric and pharmaceutical services, the corporation has borrowed from it's extensive private health plan experience in these fields to provide efficient administrative services from

the date of implementation of each new program, which has resulted in a smooth transition of each new benefit from the private to the public sector.

The Corporation continues to actively compete in the private sector with a view to providing as many Nova Scotians as possible with comprehensive supplementary health insurance programs at cost. In doing so Maritime Medical Care provides employment for 244 Nova Scotians while building a base of experience which will undoubtedly benefit the government as it proceeds with future expansions of public programs under M.S.I.

Corporate Duties and Responsbilities

The Corporation's present duties and responsbilities under M.S.I. include:

- The registration of all "recipients" and "providers" of insured services.
- The provision of all communications with recipients and providers respecting their entitlement and responsibilities under the various M.S.I. programs.
- The receipt, assessment and payment of all M.S.I. claims for insured services in accordance with established tariffs approved by the Health Services & Insurance Commission.
- The operation and development of appropriate review and audit processes for verifying M.S.I. eligibility and benefit payments.
- The design of all systems and procedures related to the performance of its administrative functions.
- The development, maintenance and analysis of statistics pertaining to all aspects of the M.S.I. Plan.
- The provision of administrative staff support and counsel for various Committees of the Health Services & Insurance Commission.
- The preparation of reports for the Health Services & Insurance Commission and its committees on the operation of the various M.S.I. programs including recommendations for their improvement.
- Consultation with the Health Services & Insurance Commission in the design, development, implementation and operation of new M.S.I. programs.

- Such other assignments as the Minister of Health or the Commission may from time to time request.

Content of Report

Maritime Medical Care has prepared detailed statistical reports on all aspects of the M.S.I. operation for the Health Services & Insurance Commission. A number of these reports will be included in the Commission's Annual Report to the Minister. The M.M.C. report will not duplicate data which normally appears in the Commission report, except where such information may be indicative of the scope of activities and level of performance of the Corporation as the M.S.I. plan administrator.

Financial

The Corporation is pleased to submit herewith as Appendix "A" our final statement of costs incurred in the administration of the M.S.I. program for the fiscal year ended March 31, 1982.

In the year under review our administrative expense, expressed as a percent of the total of all benefits paid by M.S.I., dropped from last year's low of 3.8% to 3.6% which is the lowest ratio since the plan's inception.

Performance Indicators

Table I below sets out the levels of performance achieved by M.M.C. staff, using certain indicators to represent productivity levels and unit costs for the past five years.

TABLE I

Maritime Medical Care Inc. Administrative Expense Indicators

	1977-78	1978-79	1979-80	1980-81	1981-82
Administrative Expense Per Claim Processed	$0.67	$0.63	$0.67	$0.72	$0.80
Claims Processed Per Employee	25,138	26,394	27,290	28,390	28,599
Administrative Expense As A Percent of Total Benefits Paid	4.4%	3.9%	3.8%	3.8%	3.6%

M.M.C. - M.S.I. Staff Distribution

Table II reflects the changes in the number of persons on staff at M.M.C. for the past five years including the year under review. Staff increases during the year occurred mainly in the claims processing and audit functions of the Corporation.

The Corporation processed 107,000 more MSI claims, in addition to 125,000 claims transactions for the new Pharmacare program for the Disabled which is administered for the Department of Social Services through the Health Services & Insurance Commission

TABLE II

Maritime Medical Care Incorporated Employees

	Employees Working Full Time On		Employees With Dual Responsibilities	Total
	M.S.I.	M.M.C.		
March 31, 1978	139	25	71	235
March 31, 1979	141	25	69	235
March 31, 1980	134	26	77	237
March 31, 1981	130	27	78	235
March 31, 1982	138	28	78	244

Claims Volume

Claims volume continued to increase during the year. The following table shows total claims processed for all services insured under M.S.I. during the past five years.

TABLE III

Total Claims Processed

(In Thousands)

Fiscal Year	Processed
1977-78	5,309
1978-79	5,543
1979-80	5,758
1980-81	5,962
1981-82	6,069

Patient Utilization of Benefits

It is estimated that 834,000 Nova Scotians were eligible for the Medical, Dental-Surgical and Optometric benefits of M.S.I. Of this number, 194,900 were also eligible for the Children's Dental Plan and 94,000 were eligible for the M.S.I. Pharmacare Plan. A summary showing the average number of persons eligible during the year and those utilizing benefits in each of the plans is shown in Table IV.

TABLE IV
Utilization of M.S.I. Benefits

	Persons Eligible	Persons Utilizing Benefits	
		Number	Percent
Medical	834,000	726,000	87.1
Optometric	834,000	81,200	9.7
Dental Surgical	834,000	7,700	0.9
Children's Dental	194,900	101,400	52.0
M.S.I. Pharmacare	94,000	85,300	90.7
Cystic Fibrosis	119	119	100.0
Cleft Palate	596	383	64.3

Claims Assessment, Audit and Review

One of M.M.C.'s major administrative functions is the assessment, audit and utilization review of all M.S.I. claims. The vast majority of this work is performed by M.M.C. staff which includes medical, dental and pharmaceutical consultants.

M.M.C. also avails itself of professional counsel from members of the Medical Society of Nova Scotia and the Nova Scotia Dental Association pertaining to the review of difficult or unusual claims through its Medical and Dental Claims Evaluation Committees.

The Corporation continued with its claims audit program by seeking patient verification of a random selection of paid Medical, Dental and Optometric claims and has applied other appropriate audit techniques to Pharmacare claims which included on-site audits of the prescription records of M.S.I. beneficiaries in 142 pharmacies. When audit programs identify irregularities they are reported to the appropriate review committees and the Health Services & Insurance Commission.

Maritime Medical Care provides all research, investigative, legal and other administrative staff support for M.S.I.'s professional review committees.

The Medical Review Committee is responsible to the Corporation's Board of Directors for monitoring all activities relating to the provision of insured services by physicians and the utilization of physicians' services by patients. During the fiscal year under review, the Committee examined the practice profiles of 161 physicians, 35 of which received more detailed examination including personal interview of the physician or written request for explanations of profile deviations. Two cases were referred to the Commission for due inquiry.

The Pharmacy Review Committee was similarly active in monitoring the activities of pharmacies and dispensing physicians and the utilization of the Pharmacare benefits by eligible residents. The Committee also reviews and recommends to the Commission necessary changes of insured medications. The Committee conducted special reviews of activities of several pharmacies, one of which was referred to the Commission for due inquiry. Efforts are currently underway to increase the number of pharmacy audits so that each store is seen not less frequently than annually.

The Dental Review Committee spent most of its time during the year studying the practice profiles of dentists as well as reviewing professional and patient utilization of the various M.S.I. dental plans. There were 6 special cases considered by the Committee during the

year. All cases were satisfactorily resolved.

With the co-operation of the Worker's Compensation Board, we receive copies of all physicians' claims which have been approved for payment by the Board. An internal process has been developed by M.M.C. to check these paid claims against the M.S.I. patient history to ensure that M.S.I. is not being charged for services which are the responsibility of the Worker's Compensation Board. The application of this claims audit technique in the past year resulted in recoveries for M.S.I. totalling $228,000.

Public Relations

The Corporation's best opportunity for improving public understanding of M.S.I. is through the processing of inquiries received in Halifax and the M.S.I. Branch Offices in Sydney and New Glasgow.

28,000 people visited the Halifax Office on matters relating to M.S.I. 39,000 telephone enquiries including 9,300 toll free calls and 24,000 letters were also received by the enquiry department during the year.

M.S.I. branch offices showed an increase in activity during the year. The New Glasgow and Sydney offices handled 75,000 enquiries, an increase of 14.3% over the previous year.

Professional Relations

Maritime Medical Care's responsibilities and activities in the field of professional relations have increased as the services of new professional groups are added to the benefits of M.S.I.

Regular information seminars for the providers of insured health services and their staffs continue to be an effective means of communication.

M.M.C. receives invitations to all Branch Medical Society meetings and some regional Dental and Pharmacy Association meetings. M.S.I. matters of current interest are discussed and questions answered.

Periodic visits by M.M.C. personnel to providers of insured services and the issue of special bulletins and newsletters are also part of our professional relations program.

Systems and Computer Services Division
Department of Government Services

The major joint venture during the year related to a study intended to determine the desirability and feasibility of M.S.I. computerized operations being shared by computers based at M.M.C. and the Department of Government Services. Two studies by an independent consulting firm were financed by the Department of Government Services. Although the studies concluded that computer sharing was feasible, the Department of Government Services indicated that they would not be receptive to such an arrangement. This view was conveyed to the Health Services & Insurance Commission who have accepted the Department of Government Services position. The Corporation has therefore proceeded with implementation of new computing facilities intended for the exclusive use of its private health plan operations.

A number of major revisions to the M.S.I. computer system have become necessary to assure long term operating efficiency for the M.S.I. program. The areas requiring revision have been identified to the Commission and the Department of Government Services. No progress can be reported during this fiscal year due to the cost containment policies of the province.

Liasion with Health Services & Insurance Commission

The Corporation continues to work closely with the Health Services & Insurance Commission, its Committees and staff, and are most appreciative of the cooperation and support received from all persons involved.

M.M.C. Organization

Five seats are available for ministerial appointments to the Board of Directors of the Corporation. The current appointees are identified along with their terms of office in the list of officers and directors set out in Appendix "B".

Attached as Appendix "C" is an Organization Chart of Maritime Medical Care setting out the Board's Committees and the Corporation's administrative structure during the year under review.

M.S.I. Programs

Following are the programs currently administered by M.M.C. as part of the M.S.I. program including implementation dates.

Medical Care	April 1, 1969
Dental Surgical	April 1, 1969
Children's Dental Plan	July 1, 1974
Pharmacare	October 1, 1974
Cystic Fibrosis (Drugs)	October 1, 1976
Severe Mental Retardation (In-Hospital Dentistry)	January 1, 1977
Cleft Palate Dentistry	December 1, 1977
Diabetes Insipidus (Drugs)	December 1, 1978
Prosthetic Appliances	January 1, 1981

In addition to its M.S.I. responsibilities the Corporation provides claims assessment and payment services for insured out-patient hospital services received by eligible Nova Scotians while temporarily out of the province. These services are provided under the direction of the Hospital Insurance Division of the Department of Health. During the year under review the Corporation also assumed the claims administrative process for the Department of Social Services new Prescription Drug Program for the Disabled.

Acknowledgements

The Corporation wishes to acknowledge the assistance and the cooperation it has received in the performance of its M.S.I. duties and responsibilities from:

The Department of Health
The Health Services & Insurance Commission
The Medical Society of Nova Scotia
The Pharmacy Association of Nova Scotia
The Nova Scotia Dental Association
The Nova Scotia Optometric Association
The Nova Scotia Pharmaceutical Society
The Systems and Computer Services Divison
Department of Government Services
The Worker's Compensation Board

Respectfully submitted,

MARITIME MEDICAL CARE INCORPORATED

D. A. MacFadyen, M.D.
President

Table 1

MSI Expenditure 1981-82

	Expenditure	Percent of Total
Physicians Services	$101,879,798	75.9%
Prescription Drugs	20,990,958	15.6
Dentistry	9,690,851	7.2
Optometric	1,396,144	1.0
Prosthetic Services	242,079	0.2
TOTAL	$134,199,830	100.0

Data in this table and the tables that follow are based on date of payment rather than date of service. Amounts reported may vary slightly from accounting totals due to methods of processing data.

Table 2

Five Year Comparison of Selected MSI Statistics

	1977-78	1978-79	1979-80	1980-81	1981-82
Insured Population (000)	820	824	827	831	834
Physicians Paid	1,243	1,266	1,307	1,320	1,386
Dentists Paid	244	256	272	286	288
Optometrists Paid	37	41	43	44	45
Pharmacies Paid	186	190	197	203	202
Total MSI Payments[1] (000)	$80,143	$89,511	$100,637	$114,353	$134,200
Claims Processed (000)	5,309	5,543	5,758	5,962	6,069
Total Insured Services (000)	6,722	7,033	7,315	7,539	7,794
Expenditure Per Insured Person	$97.74	$108.63	$121.69	$137.61	$160.91
Administrative Expense (000)	$3,556	$3,467	$3,856	$4,299	$4,852
Administrative Expense As Percent of Amount Paid	4.4%	3.9%	3.8%	3.8%	3.6%

1. MSI Payments include all amounts paid during the year for insured services. Certain recoveries have not been deducted from this total. In 1981-82 these included an amount of $432,948 for out-of-province out-patient diagnostic services, which was transferred to the Department of Health.

Growth of MSI Plans
1977-78 to 1981-82

	Physicians Services & Dental Surgical[1]			Optometric Services			Children's & Special Dental Plans[2]			Prescription Drugs[3]		
	Insured	Beneficiaries	Paid Per Insured	Insured	Beneficiaries	Paid Per Insured	Insured	Beneficiaries	Paid Per Insured	Insured	Beneficiaries	Paid Per Insured
1977-78	820,000	704,000	$80.15	820,000	66,000	$ 1.08	145,000	56,000	$20.67	83,100	75,100	$126.83
1978-79	824,000	712,500	87.35	824,000	70,800	1.17	158,200	68,800	25.97	85,100	77,700	146.38
1979-80	827,000	722,000	96.23	827,000	75,800	1.37	171,100	78,800	30.67	88,100	80,400	168.41
1980-81	831,000	722,000	107.31	831,000	80,200	1.44	183,300	88,600	35.97	91,100	83,100	190.94
1981-82	834,000	726,000	123.59	834,000	81,200	1.67	195,200	101,800	43.54	94,100	85,400	223.03

NOTE: Estimates of Insured Persons are as of October 1 each year. Estimates for prior years have been revised as a result of the 1981 census.

1. Physicians services and dental-surgical services were the initial MSI plans introduced in 1969, and were cost-shared with the federal government prior to April 1977. In Tables 4 and 5 physicians services and dental-surgical services are shown separately.

2. The Children's Dental Plan was implemented July 1974 and covers children born since January 1, 1967. Children at the School For The Blind are covered regardless of age. Other dental plans include persons who are severely mentally retarded, or who have a cleft palate. These plans were implemented in 1977.

3. Prescription drug coverage was implemented in October 1974 for persons over 65 years of age. Persons who suffer from cystic fibrosis became insured in 1976. Drugs for the treatment of diabetes insipidus became insured in 1978.

Table 4

MSI Fee-For-Service Payments 1981-82

Number of Providers by County[1]

County	Physicians[2] Services	Dentists Services	Optometrists Services	Prescription[3] Drugs
Annapolis	22	5	3	6
Antigonish	36	7	-	4
Cape Breton	139	33	6	28
Colchester	44	15	3	9
Cumberland	41	8	1	12
Digby	22	6	1	7
Guysborough	11	1	1	5
Halifax	703	144	12	75
Hants	38	8	1	12
Inverness	16	6	1	8
Kings	81	17	3	12
Lunenburg	61	15	6	10
Pictou	62	11	4	18
Queens	10	3	1	3
Richmond	6	1	-	2
Shelburne	17	1	-	5
Victoria	7	2	-	3
Yarmouth	44	5	1	7
NOVA SCOTIA	1,360	288	44	226

1. County refers to the counties in which providers rendering insured services were located as of March 31, 1982.

2. Does not include 26 salaried physicians who performed insured services for which institutions employing them were reimbursed.

3. Includes 202 pharmacies and 24 other providers.

Table 5

MSI Payments for Physicians Services

Services and Amounts Paid

1977-78 to 1981-82

Services[1]

	Services	Services Per Insured Person	Percent Change Per Insured Person
1977-78	5,001,393	6.10	0.5
1978-79	5,166,747	6.27	2.8
1979-80	5,326,961	6.44	2.7
1980-81	5,420,233	6.52	1.2
1981-82	5,565,010	6.67	2.3

Amount Paid[2]

	Total Paid	Paid Per Insured Person	Percent Change Per Insured Person
1977-78	$65,051,137	$79.33	6.1
1978-79	71,091,416	86.28	8.8
1979-80	78,558,897	94.99	10.1
1980-81	88,133,112	106.06	11.7
1981-82	101,879,798	122.16	15.2

1. Services include fee-for-service only.

2. Includes payments to hospitals and institutions with respect to insured services performed by salaried physicians, as well as fee-for-service payments.

Table 6

MSI Payments for Dental Surgical Services

Services and Amounts Paid

1977-78 to 1981-82

	Services	Paid	Paid Per Insured Person	Percent Change Amount Paid Per Insured Person
1977-78	15,495	$ 670,641	$0.82	20.6
1978-79	19,073	884,610	1.07	30.5
1979-80	20,900	1,027,322	1.24	15.9
1980-81	20,979	1,039,092	1.25	0.8
1981-82	21,355	1,189,970	1.43	14.4

Table 7

MSI Payments for Children's And Special Dental Plans[1]

	Services	Paid	Paid Per Insured Person	Percent Change Amount Paid Per Insured Person
1977-78	237,632	$2,996,790	$20.67	18.6
1978-79	298,561	4,108,579	25.97	25.6
1979-80	343,421	5,247,701	30.67	18.1
1980-81	388,148	6,592,696	35.97	17.3
1981-82	439,665	8,500,881	43.54	21.0

1. Special dental plans include persons who have a cleft palate, persons who are severely mentally retarded and persons at the School For The Blind born prior to 1967. Amounts paid in 1981-82 were $155,945, $11,435 and $678 respectively.

Table 8

MSI Payments for Optometric Services

1977-78 to 1981-82

	Services	Paid	Paid Per Insured Person	Percent Change Amount Paid Per Insured Person
1977-78	66,343	$ 884,453	$1.08	16.1
1978-79	71,802	966,688	1.17	8.3
1979-80	76,805	1,134,005	1.37	17.1
1980-81	80,174	1,193,647	1.44	5.1
1981-82	82,206	1,396,144	1.67	15.6

Table 9

MSI Payments for Prescription Drugs

1977-78 to 1981-82

Prescriptions

	Prescriptions Dispensed	Prescriptions Per Insured Person	% Change Per Insured
1977-78	1,401,493	16.9	5.6
1978-79	1,476,416	17.3	2.4
1979-80	1,547,304	17.6	2.9
1980-81	1,630,138	17.9	0.6
1981-82	1,686,070	17.9	-

Amounts Paid[1]

	Amount Paid	Paid Per Insured Person	% Change Per Insured
1977-78	$10,539,971	$126.83	17.8
1978-79	12,456,748	146.38	15.4
1979-80	14,668,935	168.41	15.0
1980-81	17,394,425	190.94	13.4
1981-82	20,990,958	223.03	16.8

1. Includes the MSI Pharmacare Plan for persons over 65, introduced in 1974, the Cystic Fibrosis Plan, introduced in 1976 and the Diabetes Insipidus Plan, introduced in 1978. During 1981-82 payments for Cystic Fibrosis and Diabetes Insipidus Plans were $153,715 and $23,699 respectively.

MARITIME MEDICAL CARE INCORPORATED
Administrative Costs
For The Twelve Month Period Ended March 31, 1982

	PUBLIC			PRIVATE			TOTAL		
	Month Of Mar.	Year To Date		Month Of Mar.	Year To Date		Month Of Mar.	Year To Date	
	Actual	Actual	Estimated	Actual	Actual	Estimated	Actual	Actual	Estimated
DIRECT VARIABLE EXPENSES									
Salaries - Direct Process.	$101,232	$1,258,212	$1,304,800	$ 20,179	$266,533	$262,900	$121,411	$1,524,745	$1,567,700
Staff - Overtime	1,981	20,146	7,900	764	5,189	5,300	2,745	25,335	13,200
- Part-time	791	38,928	28,800	-	3,336	5,100	791	42,264	33,900
Data Processing Supplies	5,308	34,335	29,100	496	5,941	3,400	5,804	40,276	32,500
Office Supplies	3,464	28,770	22,800	574	4,362	3,800	4,038	33,132	26,600
Printing & Stationery	13,391	124,311	109,600	6,428	36,715	24,500	19,819	161,026	134,100
Postage	247	894	1,200	32	126	500	279	1,020	1,700
Computer Services Rental	65,084	417,931	374,000	-	-	-	65,084	417,931	374,000
Employee Fringe Benefits	4,751	52,182	43,900	955	11,058	8,800	5,706	63,240	52,700
Cartage	75	1,620	700	-	61	-	75	1,620	700
	196,325	1,977,330	1,922,800	29,428	333,321	314,300	225,753	2,310,651	2,237,100
MIXED EXPENSES									
Unemployment Insurance	2,770	36,251	26,100	585	7,781	5,700	3,355	44,032	31,800
Canada Pension Plan	2,578	27,215	27,900	557	5,936	6,100	3,135	33,151	34,000
M.M.C. Pension Plan	6,558	79,041	75,300	1,382	15,648	17,600	7,940	94,689	92,900
	11,906	142,507	129,300	2,524	29,365	29,400	14,430	171,872	158,700

APPENDIX A

Administrative Costs For The
Twelve Month Period Ended
March 31, 1982

	PUBLIC			PRIVATE			TOTAL		
	Month Of Mar.	Year To Date		Month Of Mar.	Year To Date		Month Of Mar.	Year To Date	
	Actual	Actual	Estimated	Actual	Actual	Estimated	Actual	Actual	Estimated
Salaries - Executive	$ 19,758	$ 220,575	$ 243,800	$ 5,449	$ 59,284	$ 63,000	$ 25,207	$ 279,859	$ 306,800
- Supervisory	23,887	301,040	299,700	-	-	19,000	23,887	301,040	318,700
- Sect. & Cler.	9,786	126,141	111,500	2,147	27,450	27,100	11,933	153,591	138,600
- Sales	-	-	-	5,893	61,646	70,000	5,893	61,646	70,000
Sanitary Supplies & Cleaning	81	787	300	15	139	200	96	926	500
Maintenance & Repairs	3,233	9,356	9,200	129	871	2,600	3,362	10,227	11,800
Light & Power	108	438	500	-	13	-	108	451	500
Telecommunications	6,787	53,537	46,900	838	8,333	8,800	7,625	61,870	55,700
Travelling	1,964	13,498	12,400	1,302	15,246	18,000	3,266	28,744	30,400
Professional Services	10,310	24,580	13,200	-	1,959	16,300	10,310	26,539	29,500
Staff Training	-	355	3,900	-	2,058	-	-	2,413	3,900
Advertising & Promotion	-	8,779	5,200	2,706	21,894	20,000	2,706	30,673	25,200
Dues & Subscriptions	-	2,403	2,200	3,724	11,359	10,800	3,724	13,762	13,000
Bank Charges	720	3,436	3,400	1	31	200	721	3,467	3,600
Brokerage Commissions	-	-	-	1,394	19,005	20,000	1,394	19,005	20,000
Miscellaneous Expenses	71	4,146	1,400	5	27	200	76	4,173	1,600
Committee Expenses	1,973	8,823	7,300	-	-	-	1,973	8,823	7,300
Meeting Expenses	116	8,013	7,600	4,457	7,547	1,700	4,573	15,560	9,300
General Insurance	190	2,191	2,500	49	524	500	239	2,715	3,000
Business Taxes	-	858	800	-	-	-	-	858	800
Equipment Rental	-	-	1,000	-	-	-	-	-	1,000
Office Rental	634	7,095	6,800	346	4,589	4,300	980	11,684	11,100
Interest Cost on New Fac.	1,550	18,595	12,000	-	-	-	1,550	18,595	12,000
Depreciation	2,085	9,281	6,500	283	1,707	1,200	2,368	10,988	7,700
Employee Fringe Benefits	2,501	26,842	21,800	624	6,156	6,000	3,125	32,928	27,800
	85,754	850,769	819,900	29,362	249,838	289,900	115,116	1,100,607	1,109,800

Administrative Costs For The
Twelve Month Period Ended
March 31, 1982

ALLOCATED COSTS	PUBLIC			PRIVATE			TOTAL		
	Month Of Mar.	Year To Date		Month Of Mar.	Year To Date		Month Of Mar.	Year To Date	
	Actual	Actual	Estimated	Actual	Actual	Estimated	Actual	Actual	Estimated
Accounting Services	$ 13,440	$ 132,308	$ 112,000	$ 2,378	$ 21,463	$ 22,200	$ 15,818	$ 153,771	$ 134,200
Office Services	8,028	97,558	94,800	1,200	18,706	13,800	9,228	116,264	108,600
Personnel Services	4,781	38,654	39,300	958	8,050	8,500	5,739	46,704	47,800
Programming	1,439	19,564	18,700	1,831	17,135	45,300	3,270	36,699	64,000
Data Recording/Processing	66,163	864,085	767,600	5,694	71,452	94,300	71,857	935,537	861,900
Unit Record Services	3,455	45,365	54,000	-	-	-	3,455	45,365	54,000
General Management	18,949	219,969	195,600	4,064	47,256	54,900	23,013	267,225	250,500
Cafeteria	1,485	13,592	9,600	319	2,758	2,000	1,804	16,350	11,600
Building Occupancy	1,815	109,390	126,500	5,415	17,589	20,700	7,230	126,979	147,200
Systems & Procedures	8,152	100,150	81,100	-	-	-	8,152	100,150	81,100
Printing Services	4,209	39,080	35,200	217	4,702	4,000	4,426	43,782	39,200
Mail Services	16,905	146,059	160,800	4,740	28,455	26,700	21,645	174,514	187,500
Microfilm Services	9,413	55,828	60,800	-	-	-	9,413	55,828	60,800
	158,234	1,881,602	1,756,000	26,816	237,566	292,400	185,050	2,119,168	2,048,400
GRAND TOTALS	$452,219	$4,852,208	$4,628,000	$ 88,130	$850,090	$926,000	$540,349	$5,702,298	$5,554,000
		85.1%	83.3%		14.9%	16.7%		100.0%	100.0%

APPENDIX "B"

MARITIME MEDICAL CARE INCORPORATED 1982

Board of Directors	Branch Medical Society	Term
Dr. W.H. Lenco Queens County Hospital LIVERPOOL, N.S. BOT 1KO	Lunenburg - Queens	1982-85
Dr. A.A. Brand P.O. Box 1717 ANTIGONISH, N.S. B2G 2M5	Antigonish - Guysborough	1980-83
Dr. A. Burden Medical Center SPRINGHILL, N.S. BOM 1XO	Cumberland	1982-85
Dr. P.D. Jackson 1280 Kings Road SYDNEY, N.S.	Cape Breton	1981-84
Dr. R.J. Fraser Musquodoboit Harbour Nova Scotia BOJ 2LO	Eastern Shore	1981-84
Dr. P.H. Jeffrey P.O. Box 1000 SHELBURNE, N.S. BOT 1WO	Shelburne	1981-84
Dr. A.N. Lamplugh 176 Portland Street DARTMOUTH, N.S. B2Y 1J3	Dartmouth	1980-83
Dr. D.A. MacFadyen 199 Willow Street TRURO, N.S. B2N 4Z9	Colchester	1981-84

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Board of Directors	Branch Medical Society	Term
Dr. B.D. Byrne Neuroradiology Dept. V.G. Hospital HALIFAX, N.S.	Halifax	1981-84
Dr. J.M. O'Brien P.O. Box 735 ANTIGONISH, N.S.	Antigonish	1981-85
Dr. D.L. Davison Box 9 WOLFVILLE, N.S.	Valley	1981-83
Dr. A. Ibrahim 17 Duncan Street GLACE BAY, N.S. B1A 2L6	Cape Breton	1981-83
Dr. E.G. Whitman Westville Medical Clinic WESTVILLE, N.S. BOK 2AO	Pictou	1981-84
Dr. C.R. Wyman Yarmouth Medical Clinic 615 Main Street YARMOUTH,N.S.	Western	1980-83
Dr. J.C. Aucoin P.O. Box 127 CHETICAMP, N.S.	Inverness/Victoria	1980-85
Dr. C.M. Childs Sunnyside Plaza BEDFORD, N.S. B4A 1E7	Bedford	1981-85

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Board of Directors	Governor-In-Council	Term
Mrs. Alice Baker 112 Symonds Street DARTMOUTH, N.S. B3A 3M4		1981-83
Mr. George Beals 101 Commercial Street MIDDLETON, N.S.		1981-83
Mr. Leonard Goucher 7153 Royal Pine Avenue HALIFAX, N.S. B3L 2G3		1980-84
Mr. James E. Cochran 26 Oakhill Drive ROCKINGHAM, N.S.		1980-84
	Deputy Minister of Health	
Dr. Harris Miller Deputy Minister of Health P.O. Box 488 HALIFAX, N.S. B3J 2R5		
	N.S. Pharmaceutical Society	
Mr. Ross MacDonald Pinedale Park Pharmacy Site 15, Box 23 R.R. #4 ARMDALE, N.S. B3L 1A4		1981-84
Mr. Arthur MacKinnon Campbell's Pharmacy Ltd. Main Street WESTVILLE, N.S. BOK 2AO		1979-85

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N.S. Pharmaceutical Society	Term
Miss Bertha Etter Elmsdale Pharmacy ELMSDALE, N.S. BON 1MO	1980-83

Dental Representation

Dr. Mary Hurst P.O. Box 1595 ANTIGONISH, N.S.	1981-83
Dr. Doug A. Eisner 6503 Jubilee Road HALIFAX, N.S. B3H 2H5	1980-85
Dr. R.J. Deveau 2 Huntington Street YARMOUTH, N.S. B5A 2R9	1980-84

Subscriber Representatives

Mr. Murray Fahie Executive Assistant N.S. Teacher's Union 106 Dutch Village Road HALIFAX, N.S. B3L 4G1	1979-85
Mr. Harold Curry 7 Sumac Lane HALIFAX, N.S.	1980-83

Observers

Mr. Clemm Larsen P.O. Box 760 HALIFAX, N.S. B3J 2V2	Health Services & Insurance Commission
Mr. D.D. Peacocke Executive Secretary Medical Society of N.S. Young Tower - Suite 305 Young Street HALIFAX, N.S. B3K 5L2	
Dr. G.H. Ross Country Garden Mall NEW MINAS, N.S. B4N 3E7	Medical Society of Nova Scotia

MARITIME MEDICAL CARE, INCORPORATED

ORGANIZATION CHART

MARCH 31, 1982